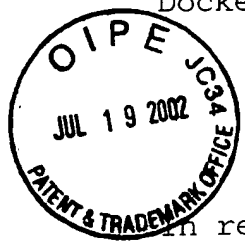


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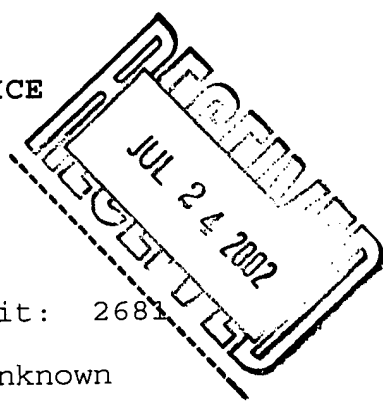
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Docket No.: 1509-188

PATENT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



In re Application of

Colin I'ANSON et al.

Serial No. 09/881,040

Filed: June 15, 2001

For: SERVICE DELIVERY METHOD AND SYSTEM

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Group Art Unit: 2681

Examiner: Unknown

INFORMATION DISCLOSURE STATEMENT

Honorable Commissioner of
Patents and Trademarks
Washington, D. C. 20231

RECEIVED
JUL 23 2002

Technology Center 2600

Sir:

In accordance with the provisions of 37 C.F.R. 1.56, 1.97 and 1.98, the attention of the Patent and Trademark Office is hereby directed to the documents listed on the attached form PTO-1449. It is respectfully requested that the documents be expressly considered during the prosecution of this application, and that the documents be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

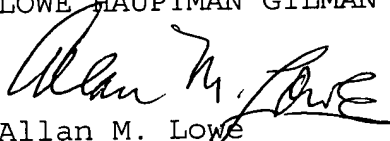
This Information Disclosure Statement is being filed within three months of the U.S. filing date OR before the mailing date of a first Office Action on the merits. No certification or fee is required.

Serial No. 09/881,040

The relevance of each non-English language reference, if any,
is discussed in the present specification.

Respectfully submitted,

LOWE HAUPTMAN GILMAN & BERNER, LLP

A handwritten signature in dark ink, appearing to read "Allan M. Lowe", is written over the printed name.

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